

MANAGING DIRECTOR'S MESSAGE

I am delighted to present to you the Planet Plumbing Group Corporate Profile. Planet Plumbing is built on a foundation of core values that are shared across each and every member of our team. These core values have assisted Planet Plumbing grow into a national leader in hydraulic services. We understand the most important items in our industry are safety, time, cost, and quality, while protecting our environment. With this in mind Planet Plumbing collaborates with our clients from project inception, to deliver the best possible outcome. We are driven to achieving a legacy through a synergized approach, based on integrity and satisfaction, building unsurpassed relationships, creating innovative, sustainable hydraulic solutions. We look forward to working with you on your next project.

Regards



A. Alafaci
Group MD



CREATE, INSPIRE, DELIVER.



CONTENTS.

02	Overview
04	History
05	Core Values
06	Sustainability
08	Philosophies / Policies
09	Culture & People
10	National Presence
11	Financial Stability
12	Scope Overview
14	Professional Services
16	Additional Services
18	Track Record
20	Structure
22	Systems & Procedures
23	Accreditations
24	Our Message



INSPIRED PARTNERS FROM CONCEPT TO COMPLETION.

Our passion for innovation and proactive nature has seen Planet Plumbing become one of Australia's premier providers of hydraulic solutions for large-scale building projects. Spanning the entire country, our substantial footprint is setting us apart as a valuable partner for successful project developments.

With extensive experience in all aspects of hydraulic engineering, our expertise and solid core values make Planet Plumbing a valuable alliance partner for success. Our certified quality management system ensures the highest quality workmanship, at every stage of the process, to deliver exceptional and unsurpassed project results. While our work speaks for itself, our greatest strength comes from our ingrained culture of building solid client and supplier relationships, maintaining open lines of communication, from concept to completion and beyond.

We are Australian owned, with offices throughout the nation and are dedicated to delivering inspired solutions to developments nationwide. We understand 'time is money' and therefore work is completed on time, every time with guaranteed performance. Our safety and environmental awareness ensures each and every project is completed safely, with minimal impact on the surrounding environment.





Additional information

How we do it

What we do

Who we are

Intro

• Australia's premier providers of hydraulic solutions for large-scale building projects.

History

NO PROBLEMS, ONLY SOLUTIONS.

Proudly Australian owned, Planet Plumbing was founded in 1995 and since then has been driven to successfully establish a reputation for providing quality hydraulic solutions to a range of clients across a broad range of industries.

Word of Planet Plumbing's 'no problems, only solutions' approach quickly spread, and as the demand for innovative, cost effective partnerships grew, so too did our company. Today, we have dedicated offices throughout the nation and numerous contracts across the country, ranging from simple maintenance and servicing to major infrastructure and construction projects.

Our capacity to completely manage projects from conception to completion is founded on our wealth of diverse internal experience, at every stage. Currently involved in hydraulic design, development and construction of some of Australia's most prestigious projects, our broad-based capabilities have seen us gain an enviable reputation as a trusted expert and leader in the installation of hydraulic services.

● We have dedicated offices throughout the nation.



● The added advantage of local, national and global procurement capabilities.



Core Values

TAILORED SOLUTIONS THROUGH UNDERSTANDING AND INPUT.

Mission Statement:

Through innovation and inspiration, Planet Plumbing aims to continually improve the efficiency of project development from concept to completion to deliver a service, which far exceeds our client's expectations.

Quality Statement:

Our quality of work is a reflection of our business and as such we are proud to be part of an industry quality assured system, formally certified compliant to AS/NZS ISO 9001. All employees, from tender to construction are dedicated to strictly adhering to our quality control procedures, set out in our Quality Manual to ensure a superior level of service deliverability to minimise risk and build our reputation as a quality service partner.

Constantly looking for new opportunities and ways to further develop our already strong offering, Planet Plumbing is investing in expanding its global reach into the US, New Zealand, the Pacific Islands and the UK. For our clients, this global exposure and experience will deliver not only a world of new possibilities but also, the added advantage of local, national and global procurement capabilities, leading to greater cost benefits on every project.

Additional information

How we do it

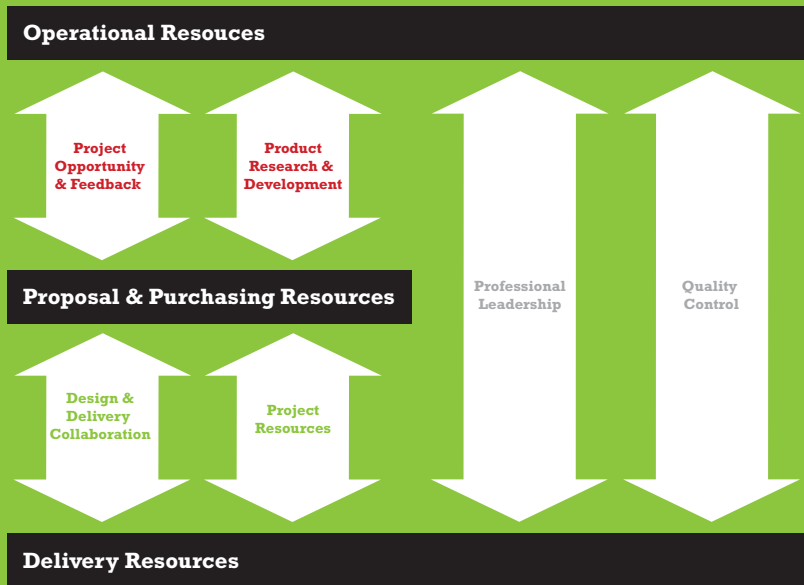
What we do

Who we are

Intro

TRUSTED AND RELIABLE PROJECT PARTNERS.

As a company with a strong focus on deliverability, our success comes not only from our external collaborations, but also our internal. Our three-tiered structure is designed for open throughput of communication, leading to greater insights, creative solutions and project results beyond expectations.





• Greater insights, creative solutions and project results.

Additional information

How we do it

What we do

Who we are

Intro

IT'S NOT WHAT WE DO, IT'S HOW WE DO IT.

Healthy and Safety:

Safety is not just another box to be ticked. Before any work commences, our committed team ensure the work environment meets and maintains the highest level of safety, minimising injuries and project downtime. Fully compliant with the strictest of government regulations our Health and Safety Policy is another way we're helping our clients manage risk while delivering exceptional project results.

Environmental:

At every level of our business we're committed in our effort to minimise the environmental impact of our projects. From choice of material, waste disposal, efficiency of machinery and power, right down to the recycled paper of this brochure, sustaining our environment, sustains a future for us all.

Innovation:

As an industry innovator we take pride in driving and developing the growth of the plumbing and hydraulic sector. Through strategic partnerships, alliances and relationships with like-minded organisations and government departments we're helping to build an industry based on the highest possible work standards, setting the benchmark for the industry and raising the bar for our competitors.

Rehabilitation Policy:

In our business, our people are our most valuable asset. In the unlikely event of an injury, our Rehabilitation Plan ensures our staff receive the support they need to rest, recover and return to pre-injury duties.



● Safety is not just another box to be ticked.

Culture & People

OUR STRENGTH, OUR PEOPLE.

Employee Wellbeing:

We are committed to fostering a balanced “worklife” environment, ensuring every employee enjoys a healthy balance of work and family life. This essential mix is pivotal to ensuring happy employees, minimising the risk of workplace injury and reducing staff turnover. We encourage all employees to maintain high levels of personal fitness, with our employees having access to dedicated staff gyms, which may be used at the employee's discretion.

Employee Equality.

We are committed to our belief in the equality of all employees, regardless of demographics, and as such do not discriminate when employing new and valuable staff members into the Planet Plumbing team. We encourage the employment and career development of women in the workforce and are proud to operate a business with a diverse employee

background. Our Indigenous Program recognizes the valuable contribution of both Aboriginal and Torres Strait Islanders, providing opportunities in employment and career development to build a skilled workforce, advancing the sustainability of the nations Indigenous community.

Training and development:

Advancing in industry is easy when you harness the passion, drive and enthusiasm of a talented team. At Planet Plumbing we encourage further training and development of all our employees wishing to increase their skills, expertise and efficiency, allowing progression within the Hydraulic and project management fields.

Apprentice Program:

With a strong belief in the fostering of new industry talent, we offer our apprentices the opportunity to take on the challenges of the construction industry in a safe and experience rich environment. Apprentices value greatly from the opportunity Planet Plumbing's experience can deliver with exposure to a range of projects from maintenance contracts to large-scale national developments.



● Every employee enjoys a healthy balance of work and family life.

Additional information

How we do it

What we do

Who we are

Intro

09

National Presence

ALL OVER DOWN UNDER.

Our national exposure allows us the benefit of securing local product on a larger scale, offering the combined benefits of both faster implementation and support of the local economy. With capabilities in all Australian cities Planet Plumbing is leading the industry in innovative and sustainable plumbing and hydraulic solutions nationwide.



● Nationally, recent project numbers have exceeded 200 million to date.

Financial Stability

SOLID FOUNDATIONS.

With a presence spanning the nation, our capacity for flexibility is unsurpassed in the industry. Nationally, recent project numbers have exceeded \$200 million to date, with an increasing focus on projects with hydraulic values in excess of \$10 million to maximise our resources and capacity, making us the clear supplier of choice for projects of this magnitude.

We have the ability to meet the financial and risk management criteria required by both the private and government sectors for large construction projects.

Planet Plumbing's extensive asset pool includes ownership of all operating premises as well as a fleet of heavy machinery, plant, excavators, tools and equipment.



● Ownership of all operating premises as well as a fleet of heavy machinery.

Additional information

How we do it

What we do

Who we are

Intro

A PASSION FOR CREATION.

Through client and market demand, Planet Plumbing has evolved into a highly experienced broad-based supplier of innovative hydraulic solutions.

Spanning a number of industries and market sectors, our knowledge and scope of work includes, but is not limited to:

- maintenance and repair contracts
- complex medical and dental centers and day surgeries
- nursing homes
- laboratories
- commercial buildings
- industrial buildings
- schools
- government projects including civil and public works
- major high rise developments
- hospitals
- retail
- infrastructure
- defence
- correctional centres
- apartments
- thermostatic mixing valves and backflow prevention
- fitouts
- greenstar buildings
- mining and resources



Additional information

How we do it

What we do

Who we are

Intro



• Completely manage a project from concept to completion.

INSPIRED SOLUTIONS ACROSS A RANGE OF INDUSTRIES.



Our clients.

Abigroup Contractors P/L
Amalgamated Constructions P/L
Australand P/L
AW Edwards P/L
Badge P/L
Built P/L
Broad Constructions P/L
Diploma Constructions P/L
Equiset P/L

Fugen Constructions P/L
Grindley Constructions P/L
Grocon Constructors P/L
Hutchinson Builders P/L
John Holland P/L
Laing O'Rourke P/L
Leda Design & Construct QLD P/L
Lipman P/L

Mirvac Group P/L
Probuild Constructions P/L
Richard Crookes Constructions P/L
Southern Cross Constructions P/L
St Hilliers Constructions P/L
Taylor Projects P/L
Watpac P/L



● Consistent and meticulous project delivery is essential to ensure the highest standard of construction.



Additional information

How we do it

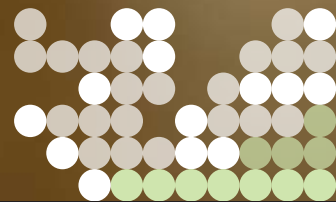
What we do

Who we are

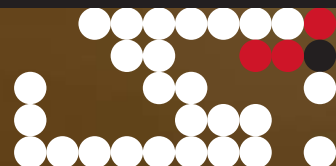
Intro



**EVERYTHING YOU
EXPECT AND A
LITTLE BIT MORE.**



● We constantly source new products and solutions.



Experienced Estimators.

Planet Plumbing's centralised and experienced estimating department works closely with our onsite estimators to ensure realistic budgets are set and met. Our vast experience in accessing each client's individual needs often provides cost saving alternatives in the process.

Our design and estimating teams harness the latest technology, accessing 'real-time' product libraries and suppliers from around the globe to deliver the most efficient and accurate designs and estimates in the industry.

Procurement Strength.

We confidently offer our clients competitive pricing due to our national procurement strength. Working with only the highest quality supply chain partners, we constantly source new products and solutions, enabling us to incorporate the latest and best in hydraulic technology into our projects – at the best price.





Extensive experience across a range projects and market sectors has seen Planet Plumbing recognised as the number one project partner for hydraulic solutions to the building industry. With a history comprising numerous successful tier-one developments, Planet Plumbing's track record forms a solid foundation on which prospective clients can build a successful partnership.

the building industry.


A TRACK RECORD, WHICH SPEAKS FOR ITSELF.



Intro Who we are What we do How we do it Additional information

Structure

BUILT TOUGH.



• Our three-tiered structure is designed to maximise efficiency.



20

How we do it



Organisational:

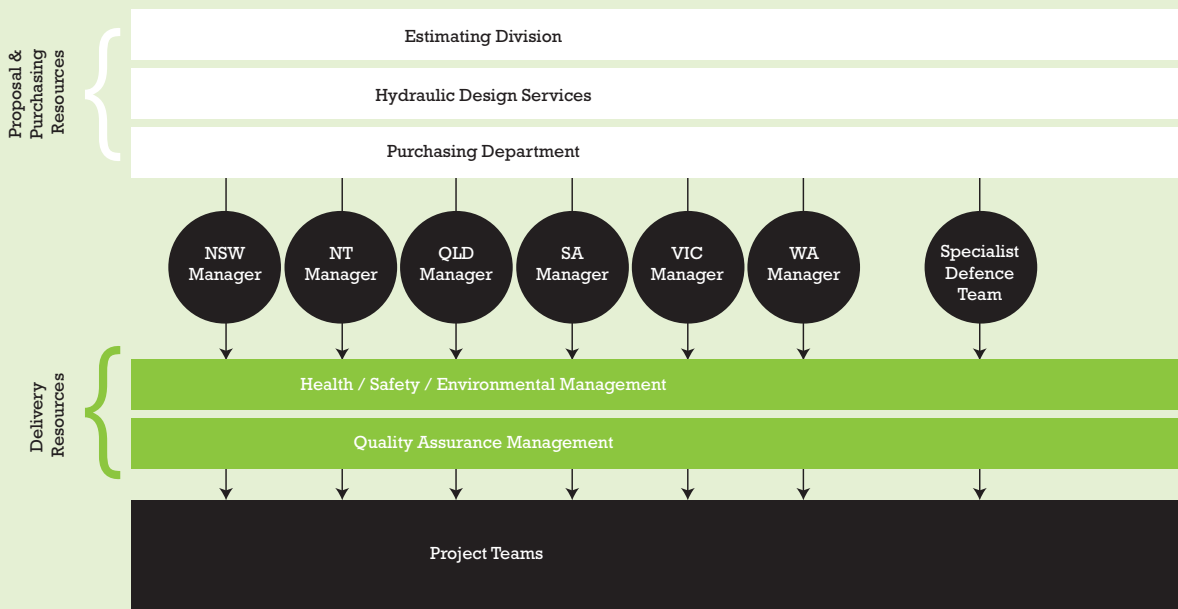
Our strong executive management framework, comprising of highly experienced business managers with a diverse range of technical and commercial skills, is dedicated to the sustainability and future of the Planet Plumbing business. Overseen by the Managing Director, our three-tiered structure is designed to maximise efficiency of channels to deliver responsive turnaround of critical decisions to drive project progress. Though nationally operated, each state benefits from a dedicated Manager, who oversees local projects and developments to ensure projected targets are met. State managers are supported by our national Finance, Purchasing and Design divisions, allowing them to benefit from national resources, while maintaining a local focus.

Group Managing Director

Commercial Management



Group General Manager



Systems & Procedures

EVERY STEP WE TAKE ENSURES QUALITY.

Quality is assured at every step of the development process with constant monitoring and surveillance carried out by all Planet Plumbing staff, to ensure compliance and conformance with the highest Australian standards.

Formally certified compliant to AS/NZS ISO 9001 (certification number 8303) our employees follow formal set procedures covering;

- Client and Supplier liaison and project planning
- Management of design process
- Management of official documentation
- Procurement and materials delivery management
- Construction and installation process
- Quality testing and verification activities across all project phases.

Dedicated site managers ensure all site staff adhere to our Quality Management system and take great pleasure in producing work of an exceptionally high and superior quality for our clients.

Innovation and Value-adding

Our passion to exceed at every phase of development drives us to seek out new and innovative solutions to go well beyond the expectations of our clients. Our commitment to value management guarantees the monitoring of all transactions from estimates through to sign-off.

These include:

- Improving project safety
- Saving time while reducing costs
- Strategic problem solving
- Increased quality and efficiency
- Effective use of available resources

It's this innovation which has built our company and reputation over the years and is the driving force behind our 'no problems, only solutions' company credo.

● Ensure compliance and conformance with the highest Australian standards.



Accreditations

TO DELIVER THE BEST, WE DEMAND THE BEST.

Greenstar.

Planet Plumbing is a fully certified Greenstar Accredited Professional and experienced in the environmentally friendly Greenstar space. Abiding by these voluntary guidelines is just another step we have taken to ensure the sustainability of our environment.

National Code of Practice.

As a nationwide provider, we pride ourselves on meeting the building requirements of the National Code of Practice, as laid out by the Australian Government.

This accreditation not only ensures we qualify for the broadest range of projects, but also ensures they are carried out to an exceptional standard.

Defence.

For major contracts, the Australian Defence Force requires all contractors to comply not only with Australian Standards, but also the stringent Defence supplement. Planet Plumbing is proud to be Australian Defence accredited and a supplier of choice to the Australian government.



● Planet Plumbing is proud to be Australian Defence accredited.



Additional information

How we do it

What we do

Who we are

Intro

OUR PARTNERSHIP BEGINS HERE.

Through extensive experience across a broad range of industries, we are proving the value of our “no problems, only solutions” mantra. And as the demand for innovative solutions and partnerships continues to grow, our unique capabilities and passion to deliver are proving Planet Plumbing as a key project collaborator for developments of any scale.

When planning your next development, you can rely on Planet Plumbing to deliver innovative solutions, on time, on budget and above all expectations.





Planet Plumbing is NCOP Compliant.

New South Wales (Head Office)

6/252 – 254 West St
Carlton NSW 2218

Queensland

8/45 Canberra St
Hemmant QLD 4174

South Australia

Level 30, 91 King William St
South Australia 5000

Victoria

17/50 Lloyd St
Kensington VIC 3031

Western Australia

3/1 Pusey Rd
Jandakot WA 6164

T 1300 955 083

F 1300 955 084

info@planetplumbing.com.au



www.planetplumbing.com.au